



2021 POGO SYMPOSIUM ON CHILDHOOD CANCER

ADVANCING CARE IN A
POST-COVID WORLD

NOV 18-19 | VIRTUAL

SITE ACCESS

1. How do I login into the event?

- All registered attendees will receive a link to the virtual POGO Symposium and login credentials on Tuesday, November 16th via email.

2. Do I need to download any software applications to participate in sessions?

- No. The virtual POGO Symposium is web-based; you simply need a reliable internet connection and a quiet, distraction-free place to tune in from.

3. Can I login from my mobile device?

- Yes! The virtual POGO Symposium is fully optimized for mobile users.

4. Which browser is best to use?

- The latest version of **Chrome** or **Firefox** are recommended; the only browser expressly not recommended is Internet Explorer.

5. How do I access content on-demand if I miss a session?

- All content will be available to watch on-demand on the POGO Symposium event site by the end of each business day. You must be logged into the site and have registered for the session you want to watch to have access. On-demand content will be available on the site until **May 19, 2022**.

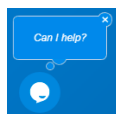
6. I signed up for Day 1 only but now I would like to attend Day 2 as well. Can I still register for Day 2?

- Yes! Please contact Danette Woodworth at dwoodworth@pogo.ca to modify your registration from partial to full attendance.

USER EXPERIENCE/ENGAGEMENT

7. Is there tech support available during the event?

- Yes! Tech support is just a click away during event hours, and you can live chat with a real person who will help you troubleshoot. Look for this symbol to access live tech support:



8. What accessibility options are there to help me participate fully in the symposium?

- The virtual POGO Symposium includes a font resizing tool to assist with readability— look for this symbol on the site to access this tool:





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9. What sort of interactivity can I expect?

Here are some ways you can engage with content and your fellow attendees at the POGO Symposium:

- **Live chat and/or video chat with poster presenters** in the virtual poster lounge (all posters will be on display, with a viewing optimizer so you can Zoom in on the details.)
- **Connect 1:1 with sponsors in the exhibitor lounge** – With select sponsors you can do this via live chat or schedule a video call and connect directly in the platform. You can watch posted videos, download exhibitor materials and leave your business card with all exhibitors.
- Direct message another attendee and/or arrange to **meet up in the Small Group Breakouts space** for some virtual face time!
- **Connect with speakers** – post questions, up-vote others' questions and let your voice be heard by participating in live polls and posting your thoughts in the chat.
- Some speakers may ask participants to meet in small groups to discuss content. **Make sure you have a working microphone and camera** to fully participate.
- **Compete with fellow attendees** by earning engagement points; watch your name climb up the leaderboard for a chance to win a prize!

OTHER

10. Can I earn CMEs for attending the POGO Symposium?

- Yes! The 2021 POGO Multidisciplinary Symposium on Childhood Cancer is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, approved by Continuing Professional Development, Temerty Faculty of Medicine, University of Toronto. Participants may claim a maximum of **9.5 hours** (based on full program attendance).

11. I have more questions. Who can I contact?

- Please contact Claire Slaughter, Program Assistant for Education and Communications at cslaughter@pogo.ca for any other questions.