

EMERGENCY CARE

If your child requires urgent care outside of the POGO Satellite Clinic hours, please call the Inpatient Pediatric Unit at 519-254-5577, extension 55534.

Ask to speak to the charge nurse. The charge nurse will gather a brief history of your child and will then provide you with instructions and directions to bring your child directly to the Inpatient Pediatric Unit. You will not need to go to the Emergency Department.

PHONE NUMBERS

OPEN HOURS:

To reach the POGO Satellite Clinic during open hours, phone **519-254-5577**, extension 53109.

AFTER HOURS:

For urgent needs after hours and on weekends and holidays, please call the Inpatient Pediatric Unit at **519-254-5577**, extension 55534. Ask to speak to a nurse who will contact the pediatrician on call and have him/her call you.



CLINIC HOURS

The POGO Satellite Clinic at Windsor Regional Hospital is open:

Monday to Friday, 8:30 a.m. to 4:30 p.m.

POGO gratefully acknowledges funding support from the Ministry of Health.

POGO

PEDIATRIC ONCOLOGY GROUP OF ONTARIO

pogo.ca    

LOCATION, DIRECTIONS & PARKING

Windsor Regional Hospital
Metropolitan Campus
1995 Lens Avenue
Windsor, ON N8W 1L9

The POGO Satellite Clinic is located on the 3rd floor. The Pediatric Outpatients' area (open desk area) is directly off the elevators.

Parking is available on Lens Avenue (parking passes provided to oncology families compliments of ChildCan).

YOUR POGO SATELLITE CLINIC NURSE IS:

POGO

PEDIATRIC ONCOLOGY GROUP OF ONTARIO

FOR KIDS WITH CANCER FOR NOW, FOR LIFE.



POGO PEDIATRIC
ONCOLOGY
SATELLITE CLINIC

Windsor Regional Hospital

 Caring for your child
closer to home

WINDSOR REGIONAL HOSPITAL

OUTSTANDING CARE—
NO EXCEPTIONS!

   

WHAT IS A POGO SATELLITE CLINIC?

The Pediatric Oncology Group of Ontario (POGO) Satellite Program is a networked, shared-care system based on a partnership between Ontario's five tertiary hospitals and eight POGO Satellite Clinics. POGO Satellite Clinics are located in community hospitals and allow families to receive care closer to home.

POGO and Children's Hospital, London Health Sciences Centre collaborated to create the POGO Pediatric Oncology Satellite Clinic at Windsor Regional Hospital. This POGO Satellite Clinic helps families by reducing travel time, loss of income and separation from your home and community, while maintaining confidence that your child is receiving the best quality care, under the direction of Children's Hospital.

ABOUT POGO

POGO champions childhood cancer care by providing programs and services for children with cancer and their families, from diagnosis through treatment and into survivorship.

To find out more about the POGO Provincial Pediatric Oncology Satellite Program, please visit: www.pogo.ca/satelliteprogram or contact the POGO office:

480 University Avenue, Suite 1014
Toronto, ON M5G 1V2
416-592-1232, toll free 1-855-367-7646
www.pogo.ca

SATELLITE SERVICES WINDSOR REGIONAL HOSPITAL

We provide a wide range of services, including:

- Chemotherapy
- Blood/blood product transfusions
- Follow-up care
- Consultations
- Education
- Central line care
- Blood specimen collection
- X-ray, ultrasound tests and CT scans
- Medication administration
- Insuflon care
- MRI scans
- Supportive care
(e.g., management of fever/
neutropenia and dehydration)

ADDITIONAL SERVICES CARING FOR THE WHOLE CHILD

In addition to pediatricians and nurses, our satellite team includes the services of a psychiatrist, social worker, dietitians and a child life specialist.

Child life specialists are certified professionals who aim to reduce stress and anxiety associated with hospital visits. They become an integral part of each child's journey and also incorporate the services of a magician and ventriloquist; they provide pet therapy, music and art therapy, and a Beads of Courage Program. Also available is the Kids Beating Cancer: Honourable Little Ninjas Martial Arts Program. Referrals to other health care specialists are available for patients who live in the Windsor Regional Hospital catchment area.



YOUR CHILD'S FIRST SATELLITE VISIT

Children's Hospital will coordinate a meeting with the Outreach Program Coordinator prior to your child's discharge. The Outreach Program Coordinator will arrange for the sharing of your child's health information with the POGO Satellite Clinic. You will be contacted by the POGO Satellite Clinic to receive further information and schedule your first appointment.

Please bring your child's health card and a list of all medications and doses.

It is a good idea to bring any special objects to comfort your child and help with any wait times. This will help make your child's visit as comfortable as possible.

During your initial meeting you will have an opportunity to meet with your POGO team and tour the inpatient unit.

If you have any questions or concerns prior to your initial appointment, please call the POGO Satellite Clinic at 519-254-5577, extension 53109, and ask to speak to your nurse.

IF YOUR CHILD HAS A FEVER



Fevers in children being treated for cancer need prompt assessment. Call the POGO Satellite Clinic immediately if:

- Your child has a single temperature of 38.3 degrees Celsius or higher (taken by mouth) or a temperature of 38 degrees Celsius or higher (taken by mouth) for 1 hour or more.
- Your child has a single temperature of 37.8 degrees Celsius or higher (under the arm) or a temperature of 37.5 degrees Celsius or higher (under the arm) for 1 hour or more.
- You are not sure what to do.
- You have questions.

PLEASE NOTE:
Temperatures taken by mouth are more reliable and the preferred practice.