

## EMERGENCY CARE

If you are unable to reach the pediatrician outside the POGO Satellite Clinic hours, please call 519-749-4300, extension 2291.

Ask to speak to the charge nurse. The charge nurse will gather a brief history of your child and will then provide you with instructions and directions to bring your child directly to the Inpatient Pediatric Unit. You will not need to go to the Emergency Department.



## CLINIC HOURS

The POGO Satellite Clinic at Grand River Hospital is open:

**Monday to Friday, 7:30 a.m. to 4p.m.**

*POGO gratefully acknowledges funding support from the Ministry of Health.*

# POGO

PEDIATRIC ONCOLOGY GROUP OF ONTARIO

[pogo.ca](http://pogo.ca)    

## PHONE NUMBERS

### OPEN HOURS:

To reach the clinic Monday to Friday, 7:30 a.m. to 4 p.m., phone 519-749-4300, extension 5590 or 2402.

### AFTER HOURS:

For urgent needs after hours and on weekends and holidays, phone 519-749-4300, extension 5611, to receive the pager number of the pediatrician on call. When calling the pager, be sure you enter the correct telephone number at which you can be reached. When the pediatrician calls you back, explain that your child is a cancer patient and state your concern(s).

### K-W HEALTH CENTRE WINGS

**A B C D E**

**J** GRAND RIVER REGIONAL CANCER CENTRE

**K** KAUFMAN BUILDING

**P** PARKING

 ELEVATOR LOCATIONS

➔ ENTRANCES

## LOCATION, DIRECTIONS & PARKING

Grand River Hospital  
835 King Street West  
Kitchener, ON N2G 1G3

The POGO Satellite Clinic is located on the main floor 3A.

Parking is available in the hospital's parking garage. Courtesy parking for eligible POGO families is provided by the ChildCan Parking Program.

**YOUR POGO SATELLITE CLINIC NURSE IS:**

# POGO


PEDIATRIC ONCOLOGY GROUP OF ONTARIO

## FOR KIDS WITH CANCER FOR NOW, FOR LIFE.



POGO PEDIATRIC  
ONCOLOGY  
SATELLITE CLINIC

## Grand River Hospital

 Caring for your child  
closer to home

## GRAND RIVER HOSPITAL

Advancing Exceptional Care



## WHAT IS A POGO SATELLITE CLINIC?

The Pediatric Oncology Group of Ontario (POGO) Satellite Program is a networked, shared-care system based on a partnership between Ontario's five tertiary hospitals and eight POGO Satellite Clinics. POGO Satellite Clinics are located in community hospitals and allow families to receive care closer to home.

POGO and Children's Hospital, London Health Sciences Centre; McMaster Children's Hospital, Hamilton Health Sciences; and The Hospital for Sick Children (SickKids), collaborated to create the POGO Pediatric Oncology Satellite Clinic at Grand River Hospital. This POGO Satellite Clinic helps families by reducing travel time, loss of income and separation from your home and community, while maintaining confidence that your child is receiving the best quality care, under the direction of your child's primary treatment team.

## ABOUT POGO

POGO champions childhood cancer care by providing programs and services for children with cancer and their families, from diagnosis through treatment and into survivorship.

To find out more about the POGO Provincial Pediatric Oncology Satellite Program, please visit: [www.pogo.ca/satelliteteam](http://www.pogo.ca/satelliteteam) or contact the POGO office:

480 University Avenue, Suite 1014  
Toronto, ON M5G 1V2

## SATELLITE SERVICES AT GRAND RIVER HOSPITAL

We provide a wide range of services, including:

- Chemotherapy
- Blood/blood product transfusions
- Follow-up care
- Consultations
- Education
- Central line care
- Blood specimen collection
- X-ray, ultrasound tests and CT scans
- Medication administration
- Insuflon care
- Supportive care  
(e.g., management of fever/  
neutropenia and dehydration)

## ADDITIONAL SERVICES CARING FOR THE WHOLE CHILD

In addition to pediatricians and nurses, our satellite team includes the services of a social worker, dietitian and child life specialist.

Child life specialists are certified professionals who aim to reduce stress and anxiety associated with hospital visits. Also available are the Kitchener Rangers' Clarky's Kids Program, Parents of Children Living with and Beyond Cancer (meet other parents on the second Tuesday of each month from 7:00 - 8:30 p.m.; phone 519-885-6527 or 519-208-8647), and ChildCan, a program which supports children and families. We also have a Bravery Bead Program.

Referrals to other health care specialists are available for patients who live in the Grand River catchment area.



## YOUR CHILD'S FIRST SATELLITE VISIT

Children's Hospital, McMaster Children's Hospital or SickKids will coordinate a meeting with the Outreach Program Coordinator prior to your child's discharge. The Outreach Program Coordinator will arrange for the sharing of your child's health information with the POGO Satellite Clinic. You will be contacted by the POGO Satellite Clinic to receive further information and schedule your first appointment.

Please bring your child's health card and a list of all medications and doses.

It is a good idea to bring any special objects to comfort your child and help with any wait times. This will help make your child's visit as comfortable as possible.

During your initial meeting you will have an opportunity to meet with your POGO team and tour the inpatient unit.

If you have any questions or concerns prior to your initial appointment, please call the POGO Satellite Clinic at 519-749-4300, extension 5590, and ask to speak to your nurse.

## IF YOUR CHILD HAS A FEVER



Fevers in children being treated for cancer need prompt assessment. Call the POGO Satellite Clinic immediately if:

- Your child has a single temperature of 38.3 degrees Celsius or higher (taken by mouth) or a temperature of 38 degrees Celsius or higher (taken by mouth) for 1 hour or more.
- Your child has a single temperature of 37.8 degrees Celsius or higher (under the arm) or a temperature of 37.5 degrees Celsius or higher (under the arm) for 1 hour or more.
- You are not sure what to do.
- You have questions.

**PLEASE NOTE:**  
Temperatures taken by mouth  
are more reliable and the  
preferred practice.